

**SHOPMOBILITY  
VOLUNTEER APPLICATION FORM**

SHOPMOBILITY IS A FREE SERVICE RUN BY WELWYN HATFIELD BOROUGH COUNCIL TO HELP PEOPLE WITH MOBILITY PROBLEMS TO GET AROUND THE HOWARD CENTRE, THE TOWN CENTRE, AND ACROSS THE CAMPUS TO THE LIBRARY AND CAMPUS WEST.

THIS GIVES OUR USERS THE INDEPENDENCE TO GO SHOPPING, DEAL WITH ANY BUSINESS MATTERS , GO TO THE OPTICIANS ECT, AND TO MEET UP WITH FRIENDS AND RELATIVES FOR A COFFEE AND CHAT IN THE MANY CAFES THAT WELWYN GARDEN CITY HAS TO OFFER . THIS INDEPENDENCE IS MUCH APPRECIATED BY OUR MANY USERS. SOME OF THEM WOULD BE ALMOST HOUSEBOUND WITHOUT SHOPMOBILITY AND THE VARIOUS TRANSPORT SERVICES THAT THE COUNCIL HAS TO OFFER.

**WHAT SHOPMOBILITY WOULD OR WOULD NOT EXPECT OF YOU**

AS YOU CAN APPRECIATE MOST, BUT NOT ALL OF OUR USERS ARE ELDERLY, AND SOME ARE FRAIL, SO PATIENCE AND EMPATHY IS OF THE UTMOST IMPORTANCE.  
YOU WILL BE EXPECTED TO HAVE A HELPFUL AND PLEASANT PERSONALITY AND BE RELIABLE AND PUNCTUAL AND BE OF A CLEAN AND TIDY APPEARANCE, THERE IS NO AGE LIMIT BUT YOU WILL BE EXPECTED TO TAKE MOBILITY SCOOTERS AND WHEELCHAIRS TO THE BUS STATION OR HOWARD CENTRE DISABLED CAR PARK.  
YOU WILL NOT BE EXPECTED TO LIFT USERS IN OR OUT OF SCOOTERS OR WHEELCHAIRS, BUT A STEADYING HAND ON THE ARM IS SOMETIMES APPRECIATED.  
AS THIS IS A FREE SERVICE YOU WILL NOT BE EXPECTED TO DEAL WITH ANY MONIES.  
KNOWLEDGE OF COMPUTERS IS NOT A NECESSITY. WE WOULD LIKE YOU TO VOLUNTEER FOR THREE HOURS EVERY WEEK..

**WHAT SHOPMOBILITY CAN OFFER YOU**

SHOPMOBILITY GIVES YOU THE SATISFACTION THAT YOU ARE CONTRIBUTING TO A VERY WORTHWHILE AND APPRECIATED SERVICE, WITH MANY GRATEFUL USERS.  
WE WILL SHOW YOU THE ROPES AND MAKE SURE THAT YOU ARE CONFIDENT WITH ALL OF THE PROCEDURES OF SHOPMOBILITY BEFORE LEAVING YOU BY YOURSELF.  
FREE PARKING CAN BE ARRANGED IF NEEDED.  
ALL THE FREE TEA AND COFFEE YOU CAN DRINK.

**PLEASE FILL IN YOUR DETAILS BELOW  
AND RETURN TO SHOPMOBILITY IN THE HOWARD CENTRE**

NAME.....

ADDRESS.....

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TELEPHONE NUMBER.....

DAY OF THE WEEK YOU ARE AVAILABLE.....

ARE YOU AVAILABLE FOR MORNINGS OR AFTERNOONS OR BOTH ?.....

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( MORNINGS ARE FROM 10-30 AM – 1-30 PM. AFTERNOONS ARE 1-30 PM – 4-30 PM.)

ANY OTHER INFORMATION YOU WISH US TO KNOW.....

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